

<b>Title</b>	<b>Cookie Policy</b>	<b>SOP No.</b>	<b>ACI-POL-007</b>
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This is the Cookie Policy for ACI Group, accessible from website: <https://www.acigroup.biz/>. Please note this Cookie Policy was created with the help of the Cookies Policy Generator.

### **What Are Cookies?**

As is common practice with almost all professional websites this site utilises cookies, small files downloaded to a computer, to improve the user experience. This page describes what information they gather, how it is used and why sometimes these are stored. Customers can prevent cookies from being stored however this may downgrade or 'break' certain elements of the site's functionality.

### **How ACI Uses Cookies?**

Cookies are used for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without disabling the functionality and features they add to a site. It is recommended that Customers leave on cookies to ensure the site operates as expected.

### **Disabling Cookies**

Customers can prevent the setting of cookies by adjusting the settings on their browser (see browser Help for how to do this). Be aware disabling cookies will affect the functionality of the website. It is recommended that cookies are not disabled.

### **The Cookies We Set**

#### Site preferences cookies

In order to provide a great experience, the functionality provided is to set customer preferences for how this site runs when used. To remember preferences, cookies are utilised so that information can be called whenever a webpage is affected by preferences previously set.

#### Third Party Cookies

In some special cases cookies are provided by trusted third parties. The following section details which third party cookies might be used through the site.

Google Analytics is operated, one of the most widespread and trusted analytics solution on the web, for helping to understand how the site is being used and ways that it can be improved. These cookies may track things such as how long Customers spend on the site and the pages visited. For more information on Google Analytics cookies, see the official Google Analytics page.

#### More Information

Hopefully that has clarified things and as mentioned, it's usually safer to leave cookies enabled in case it does interact with one of the features used on the site.

If you are still looking for more information, then please contact ACI Group through the preferred method via email: [gdpr@acigroup.biz](mailto:gdpr@acigroup.biz)